



EXCHANGE AND REPAIR POLICIES

1. Items under warranty **MUST** be accompanied by a copy of the sales invoice. Repairs will be made at no charge on items under warranty, unless they have been misused or abused.
2. Tools **MUST** be returned in assembled units.
3. DISTRIBUTOR—Please use “CRAIN” repair tags and **DETAIL** the problem.
4. Transportation charges **MUST** be **PREPAID** on any items sent in for repair. Freight collect shipments will be refused.
5. If the cost of repair exceeds 75% of the list price, the tool will be deemed worn-out and returned to you.
6. Crain reserves the right to exchange items.
7. Blades **WILL NOT BE REPLACED** in rules or cutters. Replacement blades are to be ordered and replaced by owners.
8. Exchange prices will be discounted on invoice to distributor at the same base discount as the tool. There will be no discount on labor charges.
9. Estimated cost of repairing items will be given **ON REQUEST ONLY**.
10. On repair items, minimum labor costs do **NOT** include any parts costs or return transportation charges.
11. Items replaced at the exchange list price will be either re-manufactured or new, at our option.

Exchange and Repair Sheet

<u>Order No.</u>	<u>Description</u>	<u>Period</u>
001	Model “A” Tile Cutter	180 days
008	18” Vinyl Special Cutter	180 days
017	Skat Skate Dolly Set	90 days
075	75# Vinyl Roller	90 days
076	100# Vinyl Roller	90 days
077	150# Vinyl Roller	90 days
089	#491-5 Tip Assembly	90 days
090	#2C Trigger Valve	90 days
091	Cylinder Only	90 days
130	Staple Hammer	90 days
137	Big Stick	30 days
147	Edge Binding Stapler	90 days
152	Stair Tool	90 days
154	Stair Tool, Narrow	90 days
166	Magnetic Driving Bar	LIFE
173	Cookie Cutter	90 days
176	Carpet Layer’s Mitre Box	90 days

180	Seam Squeezer Set	90 days
196	C/B Wall Trimmer (Disc.)	90 days
203	Glue Gun & Nozzle	90 days
204	Glue Gun	90 days
205	Tucking Trimmer	36 mos.
245	Deluxe Carpet Trimmer	36 mos.
246	Econo Carpet Trimmer	36 mos.
247	Multi Purpose Trimmer	90 days
265	JusPush Cutter	90 days
301	Cushion Back Cutter	90 days
302	Cushion Lock Cutter	90 days
303	Loop Pile Cutter	90 days
333	Extension Wall Roller	90 days
348	Seam Roller	90 days
350	4" Floor Stripper	90 days
360	Pro Stripper	90 days
375	Big Scraper	90 days
375S	Short Big Scraper	90 days
380	Deluxe Divider	90 days
390	Intertial Scraper	12 mos.
435	Flex Axle Roller	90 days
436	Straight Axle Roller	90 days
437	Big Foot Roller	90 days
438	6" Pro Roller	90 days
450	Deluxe Strip Cutter	12 mos.
499	Double Case Stretcher	12 mos.
500	Junior Power Stretcher	12 mos.
501	AutoLok Tube	90 days
502	Extension Tube Section	90 days
505	Econo Knee Kicker	36 mos.
507	Stairway Stretcher	90 days
510	Seam Repair Stretcher	90 days
521	Mini Stretcher	12 mos.
520	Swivel-Lock Stretcher	12 mos.
550	Inside Corner Saw	12 mos.
555	Multi-Undercut Saw	12 mos.
560	Push & Pull Clamp	90 days
564	Variable Wall spacer	90 days
565	18' Strap Clamp	90 days
566	Floor Vise	90 days
570	View Tainer	90 days
600	Deluxe Knee Kicker	36 mos.
612	Knee Kicker	12 mos.
615	Pro Stapler	6 mos.
700	BearCat Stripper	12 mos.

726	Pivoting Carpet Knife	90 days
740	Deluxe Heat Blo Gun	120 days*
751	Thrifline Heat Blo Gun	90 days
785	Toe Kick Saw	90 days
795	Toe-Kick Saw	6 mos.
810	Super Saw	12 mos.
812	Super Saw Kit	12 mos.
820	Heavy-Duty Multi-Undercut Saw	12 mos.
830	Pro Tacker (Disc.)	6 mos.
840/42	Trowel Notchers	90 days
844	Pulling Claw	90 days
845	Mitre Handle	90 days
846	Die Sets (all types)	90 days
890	6" Heat Bond Iron	2 years
900	DeluxeHeat Bond Iron	2 years
935	Carpet Seam Steamer	90 days
975	Power Groover	6 mos.
980	Heat Weld Gun	90 days
990	Deluxe Heat Blo Gun	120 days*

*Warranty does not include motor brushes or heating elements.

***No. 800 and No. 810 Saws may be exchanged for a No. 820 saw at the exchange list prices for No. 800 or no 810.