

PROCHEM® New Truckmount Machine Warranty

Limited Warranty

Effective on all products Shipped After January 1st, 2013

Prochem warrants new machines against defects in material and workmanship under normal use and service to the original purchaser. Any statutory, implied warranties including any warranty of merchantability or fitness for a particular purpose are expressly limited to the duration of this written warranty. *Prochem* will not be liable for any other damages, including, but not limited to, indirect or special consequential damages arising out of, or in connection, with the furnishing, performance, use or inability to use the machine. This remedy shall be the exclusive remedy of the buyer. The warranty period is subject to the conditions stated below.

Local or distant transportation, related service labor, normal maintenance, and diagnostic calls are not included.

Labor cost associated with warranty will be covered for a period of two (2) years from the date of purchase for components listed below: (Excludes: Engines, Batteries & consumable/wear items).

Component	Parts Warranty	Labor coverage
Water Tank (Polyethylene)	5 years	2 years
Waste Tank	2 years	2 years
External Waste Pump Out	2 years	2 years
Pressure Regulator	2 years	2 years
Heat Exchanger	2 years	2 years
Wands *(except shut off valve & jets)	2 years	2 years
Cat Water Pump (90 days seals /check valve)	2 years	2 years
Fuel pump	2 years	2 years
Tuthill Blower	18 months	18 months
General Water Pump	1 year	1 year
All other components not excluded below*	2 years	2 years

***Product exceptions and exclusions:**

- **Warranty coverage for the Engine, Blower & Battery is defined by the manufacturer of the components (see page 2)**
- Normal wear and maintenance items are covered for **90 days with labor**. These include but are not limited to; disposable filters, any fluids, electrical components, bearings, fittings, hoses, O-rings, gaskets, diaphragms, wand shut off valve, water pump clutch, jets & engine tune up components.

THE USE OF PARTS NOT APPROVED BY *PROCHEM* WILL VOID ALL WARRANTIES.

This Warranty Shall Not Apply To:

1. Any product that has been subject to abuse, misuse, neglect or unauthorized alteration (including the use of incompatible or corrosive chemicals or capacity overload).
2. Products that have experienced shipping or freight damage.
3. Repairs necessary to correct any failure due to improper pre-delivery service and inspection by the selling dealer.
4. Time for cleaning units in preparation for repair.
5. Any repairs resulting from poor initial service work or improper diagnosis.
6. Any design alterations performed by an organization not authorized or specified by Prochem.
7. A unit which is improperly repaired.
8. Damage due to hard water scaling.
9. Damage due to exposure to freezing temperature conditions.
10. Damage due to electrical components exposed to moisture.

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The warranty starts on the purchase/service date by the original end user from an authorized Prochem dealer, subject to proof of purchase. **The warranty is non transferable and is intended for the original purchaser only.** The Warranty Registration Card must be completed and returned within 10 days of the purchase (online at www.prochem.com) If proof of purchase / service date cannot be identified, the warranty start date will be determined as 90 days after the date of sale to an authorized *Prochem* dealer.

If difficulty develops during the warranty period, contact the authorized *Prochem* dealer from whom the product was purchased. *Prochem* may require the return of components in order to validate a claim. Any part to be returned must be shipped **freight prepaid** to an authorized *Prochem* Dealer/Service Center or to the *Prochem* facility.

Engine and Battery warranty coverage and the administration of the warranty process are handled directly by the manufacturer of the components.

Component	Coverage Responsibility	Warranty
Engine	Engine Dependant: Briggs & Stratton – 1.800.233.3723 Kohler – 1.800.544.2444 Kubota - 1.847.955.2500	2 years 2 years 2 years
Hyundai Engine	Engine Dependent: Hyundai www.zenithpowerproducts.com/distributors.htm	2 years/2000 hours
Zenith EFI Emissions	Monday - Thursday 1.276.645.8679 Friday only 1.276.477.0653	3 Years or 2500 hours
Battery Systems	Pro-rated through battery Manufacturer local dealer - 1.800.423.6569	1 year
Gardner Denver Tri-flow	Gardner Denver 1.800.982.3009	1 year
Gardner Denver Bi-Lobe	Gardner Denver 1.800.982.3009	18 months